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# Prime Management Group

Prime Management Group is a leading multi-service provider in security, fire safety, and facilities management company based in the North west of England, operating with a national footprint.

Consisting of Prime Security Services, Prime Fire Management and Prime Facilities Management, we promote the delivery of professional, organised and effective services to businesses and industries across the UK. From manned guarding and CCTV monitoring to commercial cleaning and fire risk mitigation, we are relentless in our approach to helping businesses maximise their potential by taking away the daily stress of maintaining and looking after their properties, allowing our clients to focus on their core business.

Prime

Security Services

Offering a full range of security provisions, our security operatives are SIA licensed, fully vetted and provide the utmost care and attention to your property.





Specialising in safeguarding commercial and residential properties by mitigating fire safety risks, we provide a range of bespoke fire safety solutions.





We help businesses maximise their potential through full service facilities management solutions.







## PROFESSIONAL SECURITY SOLUTIONS



Prime Security Services is a leading supplier of security solutions. Operating across the UK, our highly trained security experts work to minimise your risk by delivering cost-effective packages which are tailored to your exact requirements and provide you with comprehensive services that protect your business and assets.

Offering a full range of security provisions, our security operatives are SIA licensed, fully vetted and provide the utmost care and attention to your business. From keyholding and alarm response to security guards, asset protection, mobile patrols and CCTV monitoring, we pride ourselves on our ability to provide exceptional security solutions at affordable and competitive prices.

### OUR AIM

At Prime Security Services our main goal is to protect our clients' staff, premises, and property. In order to provide comprehensive security, we build security packages and security solutions around your requirements and needs. As we operate with a wide range of clients in different industries, we understand that there is no 'one size fits all' approach when securing your assets.





## SECURITY **SERVICES**

#### **Security Guarding**

Comprehensive guarding solutions for commercial properties across the UK.

#### **Keyholding and Alarm Response**

Secure your business with instant alarm response and secure keyholding services.

#### **Mobile Patrols**

SIA Licensed mobile security patrols at random or pre-arranged times, to act as a visible deterrent to potential intruders.



#### **Concierge Security**

Make your guests, staff and residents feel safe and welcome with

Prime's Concierge Security Service.

#### **Vacant Property Inspections**

Rapid security, fire and facilities management solutions to secure your empty property and protect your assets.

#### **Supported Living Security**

Specialist security solutions tailored to protect vulnerable adults in supported housing facilities.

#### **CCTV Services**

Providing CCTV installation and monitoring solutions to commercial properties across the UK.

Professional Security Solutions tailored to your requirements

#### **Temporary CCTV Towers**

Prime Security Services provides the latest temporary CCTV towers to businesses requiring short-term security solutions across the UK. Specifically designed to provide security for temporary sites, temporary CCTV towers combine rapid security deployment with remote monitoring solutions. Operating as a fully power-independent, standalone temporary CCTV tower, the monitoring systems are commonly used on sites in remote locations or where short-term security is required, such as construction sites, festivals, vacant properties and remote working events.

#### **CCTV Monitoring**

Prime's CCTV monitoring service provide businesses and property owners with peace of mind and alleviating the stress of hiring security to guard their premises. Whether it's a commercial property, a store or a construction site, once the cameras are set up, your job is done. Our team of highly-trained security professionals can monitor your CCTV from our control room 24 hours a day, 365 days a year. Not only is CCTV a major deterrent to thieves, it also allows our security officers to respond to any situations that may be a threat to your premises.

#### **Supported Living Security**

Our dedicated and experienced supported living operatives provide comprehensive security solutions to facilities that provide specialist supported housing to some of the most vulnerable people in society, enabling them to live independently in a safe, secure and harmonious environment. Prime's versatile security guards that operate in supported living facilities undergo comprehensive security training with a social care element allowing them to diffuse any situations that may arise.

#### **Lock and Unlock Service**

Prime Security Services lock and unlock service removes the stress from our client's staff members who shoulder the responsibility of locking and unlocking their property. As most businesses do not operate on a 24-hour basis, members of staff are often required to be at the property first thing in the morning and the last to leave at night in order to ensure the property is locked and unlocked.

#### CCTV Installation

Prime Security Services supply and install integrated CCTV systems across the UK. From single cameras to comprehensive multi-level surveillance systems with remote monitoring, our experienced team of CCTV technicians provide bespoke installation strategies that work for both your premises and your budget.





#### **Keyholding & Alarm Response**

Prime Security Services provides a reliable and trusted keyholding service for commercial properties throughout the UK. Our clients entrust us to look after every aspect of their property to assist during out of hours call outs, keeping their commercial premises safe, to assist during an out of hours call out, or even if the primary key becomes lost or stolen. Keys are stored in our secure control room that is manned 24 hours of the day 7 days a week, and in the case of an emergency, our security officers are ready to respond at a moment's notice.

#### **Security Guards**

As one of the most effective methods of protecting your premises, security guards act as a visible deterrent and discourage trespassers, thieves, and vandals. Prime's security personnel provide a comprehensive range of security guarding services for a myriad of industries and public sectors. Our SIA licensed security guards provide round-the-clock security solutions to businesses, construction sites, warehouses and commercial properties across the country.

#### Concierge security

Concierge security guards ensure guests, staff and residents feel safe and welcome. Whether you require security on reception to manage access to your premises, or security to look after your employees, assets and equipment, our concierge security guards provide first-class communication, customer service and protection.



#### **Mobile Security Patrols**

Prime Security Services provide visible and effective SIA licensed mobile security patrols across the UK. Using highly marked vehicles gives you the added presence that an Alarm or CCTV system doesn't. Our SIA Licensed officers can complete an external or internal patrol of your premises and instantly report any issues using real-time reporting. Using the latest industry technology we ensure that each deployment is comprehensively risk assessed using data from local crime statistics and also local knowledge.



#### **Void Property Inspection**

Void property inspections are an extremely cost-effective way of keeping your property safe and act as a visible deterrence. Once we establish the best course of action to keep your property safe, our team of security professionals will inspect your property on a regular basis searching for signs of forced entry, damage or anything suspicious, and will take action to secure your premises.

# COMPREHENSIVE FIRE RISK MITIGATION



Prime Fire Management specialise in safeguarding commercial and residential properties and mitigating fire safety risks. We provide a range of comprehensive fire safety solutions that are specifically tailored to each client.

As experts in risk management, our services comply with the NFCC guidance and are in line with UK HSE legislation and the Regulatory Reform (Fire Safety) Order 2005 (RRO). The safety of your building's occupants is our primary focus. Our fire safety experts, who boast years of experience within their field, ensure the appropriate measures are taken to safeguard your property. By incorporating measures for prevention, detection and evacuation, we ensure all areas of your property are compliant with current fire safety legislation and regulations.



Prime Fire Management was founded with the simple aim to provide comprehensive fire-safety services to commercial buildings and multi-occupancy residential properties. With a range of fire safety solutions that are tailored to each client, our ongoing fire prevention activities provide the highest levels of risk mitigation and guarantee peace of mind for our clients and their residents.





### FIRE **MANAGEMENT**



Highly trained fire marshals continually patrol the interior and exterior of a building in order to detect a fire, raise the alarm and evacuate the building.



Our comprehensive courses are designed to provide trainees with an encyclopedic knowledge of fire safety and fire management.



We assist properties of all sizes with their fire safety responsibilities and legal obligations.



#### Fire Alarm Servicing

Our fire alarm experts ensure all elements of a property's fire alarms are in working order, including the panel, sounders, call points and smoke and heat detectors.

### Fire Extinguisher Maintenance

We pride ourselves on providing comprehensive fire risk mitigation services that safeguard the property and its occupants.

#### **Emergency Light Maintenance**

Our fire safety experts ensure your emergency lights are well maintained and kept in good working order.

Peace of mind for our clients and clients' residents



#### Fire Marshall Training

Prime Fire Management's fire marshal and fire warden training courses take place in-house. Our comprehensive courses are designed to provide trainees with an encyclopedic knowledge of fire safety and fire management.

Our courses raise awareness of the dangers associated with fire and demonstrate the steps that are needed to control the risk of fire in commercial and residential properties. With an emphasis on prevention, detection and evacuation, our courses give fire marshals the skills needed to respond to an emergency and safeguard the building's occupants with confidence.

#### Fire Risk Assessment

As a commercial or residential property owner, it is your duty to perform regular fire risk assessments. Not only providing peace of mind to employees and residents it is a legal requirement in compliance with the Regulatory Reform (Fire Safety) Order 2005 (RRO). Once a client has reached out to us, our highly-trained fire experts will assess the building's safety issues to determine the actions needed to be taken in order to mitigate potential fire risks and safequard our clients' residents.

#### Fire Alarm Installation & Servicing

Whether your premises is a small office, a large industrial warehouse or a block of flats, Prime Fire Management provides comprehensive fire alarm installation solutions tailored to your requirements. With a focus on safety and compliance, we provide regular and regular preventative service and maintenance visits to give you peace of mind.

#### Fire Extinguisher Maintenance

Fire extinguishers are an essential component in fire risk mitigation strategies for commercial properties. Our fire safety experts provide meticulous fire extinguisher inspections and ensure the fire extinguishers in your property are in working order. We pride ourselves on providing comprehensive fire risk mitigation services that safeguard the property and its occupants.

#### **Emergency Light Maintenance**

Emergency Light Maintenance It is a legal requirement for all commercial properties to be a safe environment at all times, even when the mains electricity fails. Maintaining emergency light systems in commercial properties is of paramount importance as it ensures fire escapes are fully illuminated in the event of an emergency. Our fire safety experts ensure your emergency lights are well maintained and kept in good working order.

#### **Waking Watch**

Set up in line with NFCC guidance, we work alongside building owners, landlords, and managers to implement fire safety strategies in residential properties where safety issues may be a concern, such as unsafe exterior cladding and faulty fire alarm systems. Our highly-trained fire marshals play a vital role in protecting commercial and residential properties 24 hours a day, 7 days a week. By routinely patrol the premises, tagging checkpoints and conducting fire safety checklists, our marshals ensure peace of mind for both residents and landlords.

## PROFESSIONAL FACILITIES MANAGEMENT



Prime Facilities Management delivers bespoke property support services that help businesses achieve operational success. With a portfolio of commercial properties across the UK, Prime Facilities Management provides unparalleled breadth and depth in service solutions for businesses of all sizes.

By centralising our client's facilities, we allow our clients to make significant reductions to their operating costs, improve their productivity and maximise their operational efficiency. Prime's stress-free approach to facilities management ensures that there are no compromises to the way your business operates in the market. We have built up excellent relationships with our partners, traders and suppliers allowing us to be able to provide our clients with a one-stop-shop for all their operational needs.



Business growth is the core aim of Prime Facilities Management. We strive to help businesses streamline their services, allowing them to focus on their core business.





## FACILITIES MANAGEMENT

#### **Commerial Cleaning**

Our team of dedicated cleaners provide expert commercial cleaning solutions for companies of all sizes throughout the UK.

#### **Industrial Cleaning**

Our specialist cleaning staff encompass a wide range of heavy-duty industrial cleaning applications.



#### **Property Maintenance**

We aim to take the stress away from maintaining your properties and act as s single point of contact for your property maintenance requirements.

#### **Grounds Maintenance and Landscaping**

We create the perfect environment for your commercial property and give your customers a great first impression.

We strive to help

businesses streamline their services



#### Grounds Maintenance and Landscaping

Commercial properties are often defined by the appearance of their landscape. Whether you require grass cutting, tree management or a landscape overhaul, Prime Facilities management will take away the stress of commercial grounds maintenance by creating the perfect environment for your commercial building.

#### **COVID-19 Sanitising**

Businesses face a significant challenge in ensuring that their shared environments are sanitised and bacteria-free in order to prevent the spread of COVID-19. With years of experience in cleaning and infection control, Prime Facilities Management provides COVID-19 sanitising and decontamination solutions for a wide variety of sectors throughout the UK. From offices and shops to schools and care homes, our highly trained COVID-19 decontamination operatives use specialist equipment to ensure your premises are bacteria and infection-free.

#### **Commercial Cleaning**

Prime Facilities Management has more than 20 years experience in commercial cleaning. Our team of dedicated cleaners provide expert cleaning solutions for companies of all sizes throughout the UK.

- Office Cleaning
- Property Management Cleaning
- Pub, Club & Restaurant Cleaning
- Gym & Leisure Cleaning
- Healthcare & Medical Cleaning
- School Cleaning

#### **Property Maintenance**

We offer cost-effective property maintenance solutions on a UK-wide basis. At Prime, we understand that first impressions matter, this is why we provide both planned and preventative maintenance solutions. Providing everything from simple fixes to preventing future issues, our team of experienced contractors are experienced and highly trained at dealing with every aspect of property maintenance.



#### **Industrial Cleaning**

Whether it's de-greasing a warehouse floor or deep-cleaning factory machinery, with a plethora of skills and equipment at our disposal, there is no task too big or too small for Prime Facilities Management.

- Warehouse Cleaning
- Builders Clean
- Factory Cleaning
- End of Tenancy Cleaning